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DEC 05 2000

Technology Center 2100

Please add new claims 17 and 18 as follows:

A7
CLAIM 17. The article of manufacture of claim 7 wherein said alert is an Early Warning System Alert.

B2
Cantor
CLAIM 18. The computer program product of claim 10 wherein said predetermined time frame is sixty days.

IN THE ABSTRACT OF THE DISCLOSURE:

At page 19, line 3, delete "said gathered data" and substitute --the gathered data--.

At page 19, line 8, delete "said issue" and substitute --the issue--.

REMARKS

Claims 1, 5-7 and 9-16 have been amended and new claims 17 and 18 have been added, the specification has been amended to correct several inadvertent typographical errors therein. Consideration and entry of this Amendment is respectfully requested.

If there are any additional charges with respect to this Preliminary Amendment or otherwise, please charge them to Deposit Account No. 06-1130 maintained by applicants' attorney.

Respectfully submitted,

WENDY HUFFORD

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